

**Measurements and Expected Outcomes**

Governance process implemented statewide to enforce accountability and support project targets by 2004.

Quality control procedures in place and used consistently by 2004.

90% of strategic initiatives delivered on time, on budget, and on scope in 2005.

Metrics and measures developed and in use for 100 % of strategic initiatives by 2004.

Each strategic initiative will have a departmental sponsor and an IT project manager by 2004.

All Departments will have signed service level agreements by 2004.

Develop recommendations for a revised IT Funding Model for DIT by 2004.

18 month operations plan, 3 year strategic plan, 5 year technology trend horizon and staff development plan are integrated by 2005.

50% of all strategic technology initiatives are justified with business case and return on investment by 2004; 100% by 2005.

IT investment standard adopted, aligning today's IT purchases with state policies and customer needs by 2004.